

2 CES/CEOEC
Barksdale AFB, La

Dennis Watters
Supervisory Service Contract Evaluator
DSN 781-3750

Quality Assurance



64-108 Performance Requirements Summary

Performance Document

Payment Document

63-124 Service Delivery Summary

Performance Document

Bid Schedule

Item #	Schedule of Supplies and Services	Min Quantity	Estimated Max Quantity	Unit	Unit Price	Amount
0001	Indefinite Required Services					
001AA	Mow Improved Grounds	41,386	51,732	AC		
001AB	Mow Semi-Improved Grounds	14,207	15,786	AC		
001AC	Mow Igloos	494	684	AC		

Format



TITLE

1. Description of Services

2. Service Delivery Summary (SDS)

3. Government Furnished Property and Services

4. General Information

Appendix A - Workload Data

Appendix B - Workload Estimates

Appendix C - Government Inspection Sheet

Appendix D - Maps

SDS

Performance Objective	SOW Paragraph	Performance Threshold
1. Mow Improved Grounds	Section 1 Paragraph 3a & 3b	95% after initial performance and 100% after re-performance
2. Mow Semi-Improved Grounds	Section 1 Paragraph 3a & 3c	95% after initial performance and 100% after re-performance
3. Mow Igloos	Section 1 Paragraph 3a & 3f	95% after initial performance and 100% after re-performance

The threshold limit listed above is the percentage that must be reached in order to receive a satisfactory on PPI. Work must be accomplished according to the specification and Work Order for payment.

Quality Assurance



Inspection

- 100% Inspection for the 1st two months of the Contract
- Periodic – 100%, 2 days a week for 2 months
- Customer Complaint
 - **Must meet and maintain SDS threshold to advance to next level.**
 - **At any time may regress if thresholds are not maintained.**
 - **Provides incentive to contractor to perform well.**

Quality Assurance

Acceptance & Reperformance

- Inspect
 - Work acceptable
 - No further action required – ready for payment
 - Work unacceptable
 - Reperformance according to specification
 - Reinspection
 - Acceptable – Notify Contractor
 - Unacceptable – Notify Contractor
 - Make notes for non-payment if unacceptable

Quality Assurance



Payment

We only pay for acceptable work.

**Payment is made only for those portions of work
found to be acceptable after reperformance.**

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Questions ??

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